

Monday January 18, 2021  
Les Résidences Soleil Manoir Granby



Subject: End of eclosion planned for Saturday 23 January

Dear residents,

We have some great news for you!

Following the massive screening carried out on January 15, we can confirm that all residents received a negative result! As of today, there are therefore no more positive residents at the residence and **50 residents are officially cured** according to Public Health. If all goes well over the next few days and there are no new positive cases at the residence, we can officially **end the outbreak next Saturday, January 23**. In the meantime, we have managed to negotiate certain relaxations for you:

- Outdoor health walks and outings are permitted, but limited to essential travel (medical appointments, essential shops: grocery store, pharmacy, bank).
  - At the request of Public Health, an exit schedule has been established per floor, until January 23 (see attached).
- We will resume regular cleaning at the apartments on Tuesday;
- Only family caregivers are allowed in the residence, see government instructions below
- Deliveries, bags of food, parcels, bags of laundry, orders, or delivery from the pharmacy must be made through the secure process of receipt.
- We are recommencing the laundry service according to the services included in your lease only; you can also return to the laundry rooms on your respective floors.

**From January 23**, when the outbreak officially ends, the government measures in force must continue until February 8, at a minimum:

- Mandatory curfew from 8:00 p.m. in the evening to 5:00 a.m. the next morning;
- We must advise you that if you choose to break the curfew, the police are authorized to issue fines ranging from \$ 1,000 to \$ 6,000.
- Only outside outings to take a walk, practice an individual activity or go to an essential business are permitted, but must be done before the curfew;
- No indoor or outdoor gathering is allowed;
- All non-essential businesses remain closed, except for those where pickup or delivery is possible (example: restaurant);
- Interregional travel remains prohibited;
- It is forbidden for a single person to visit a family bubble.

- All group or bubble activities are suspended. The free ban at the pool remains the only activity allowed for the moment.
  - The whole team will put a lot of effort into sharing daily alternative activities, suggestions and tips to prevent deconditioning and keep you healthy.
- Caregiver visits are allowed, but it is important to stick to essential visits.
  - Only one caregiver per day is authorized and the number of caregivers must now be limited to 2 eligible per apartment
  - If you currently have more than two authorized caregivers, it is your responsibility to identify a maximum of two.
  - We also remind you that it is not allowed to share a meal with your loved one, because wearing a procedural mask and eye protection is mandatory at all times during the visit.
- The dining room of all RPAs must be closed. We are therefore continuing to deliver meals to the apartments free of charge;
- The hairdressing salon and beauty services remain closed. However, essential care such as foot care, dentist and audiologist are still possible, by appointment only.
- The home convenience store will resume its usual opening hours so that you can do your shopping there and avoid going outside;
  - Family members can also bring you groceries via our front desk security protocol.
  - You can also ask for help from your leisure activity leader via reception to do your grocery shopping online and organize delivery to the residence.

The residence team do everything possible and we are dedicated to protecting you and keeping the residence one of the safest places possible. As you know, we cannot be behind every person when they go out, nor behind every family and loved ones in your lives. We are in control until our doors, but then it is the duty and responsibility of each of you. So, remain extremely vigilant, because outside the residence, the intensity of the community contagion puts you at risk. Together we will navigate this global pandemic safely and in health!

Remember to thank your dedicated employees if you get the chance. ♥

To conclude, dear residents, have no fear, we will notify you if the situation changes. In the meantime, if you have any concerns, please do not hesitate to contact the receptionist.