

OFFICIAL RULES

Winning Wheel – Fall 2026 Open House

From October 1 to October 31, 2026, inclusive
At certain participating Résidences Soleil locations in Quebec

1. Organizer and Promotion Period

The “Winning Wheel – Fall 2026 Open House” promotion (the “Promotion”) is organized by Les Résidences Soleil – Famille Savoie (the “Organizer”). It runs from October 1, 2026, to October 31, 2026, inclusive, during the hours applicable to the Open House, at the following seven (7) participating Résidences Soleil locations:

- Les Résidences Soleil Manoir Plaza
- Les Résidences Soleil Manoir St-Laurent
- Les Résidences Soleil Manoir Dollard-des-Ormeaux
- Les Résidences Soleil Manoir St-Léonard
- Les Résidences Soleil Pointe-aux-Trembles
- Les Résidences Soleil Manoir Boucherville
- Les Résidences Soleil Manoir Sherbrooke

2. Eligibility

To participate, a person must:

- Be 65 years of age or older at the time of participation;
- Visit in person one of the participating Résidences Soleil locations during the Promotion Period;
- Comply with these Rules.

Excluded from the Promotion are: employees of the Organizer and Résidences Soleil; current residents; family members of current residents; as well as the company’s suppliers and collaborators.

The Organizer reserves the right to request reasonable proof of age and identity before allowing participation or awarding a prize.

3. Participation Procedures

Only one participation is permitted per person for the entire Promotion; if a person visits more than one participating Résidences Soleil location, they may spin the Wheel again. However, the participant may not win any of the following three prizes twice: \$1,050 voucher, 5-day short stay for 2 people, and the grand prize of one month’s free rent.

Each eligible participant may take only one spin of the Wheel. The only exception is when they land on the “Spin Again” space; they may then immediately take another spin.

There is no random draw. The prize is determined by the space on which the Wheel’s indicator comes to rest following a valid spin.

Participation is free, and no purchase or lease signature is required to spin the Wheel. However, certain housing-related rewards may only be used if the winner subsequently chooses to sign a new lease, in accordance with the specific conditions described below.

By participating, the participant acknowledges having read these Rules and agrees to comply with them in full.

4. Prizes Offered on the Wheel

The Wheel has 14 spaces. The intended composition is as follows:

Prize / Outcome	Approximate Value	Number of Spaces
Card game	\$5	2
Plush toy	\$12	2
Book and bookmark	\$15	2
Meal voucher for 2 people	\$50	2
Spin Again	No monetary value	2
5-day short stay for 2 people	\$750	1
Rent reduction voucher	\$1,050	1
Surprise gift – choice of 3 items	Value depends on item	1
GRAND PRIZE – 1 month of free base rent	Variable value depending on eligible accommodation or stay	1

Physical items and certain benefits are offered while supplies or availability last. The five (5)-day short stay for two (2) people is limited to a maximum of three (3) winners per participating Résidences Soleil location. The GRAND PRIZE is limited to one (1) winner per participating Résidences Soleil location or may be modified at management's discretion.

5. General Conditions Applicable to Prizes

- Prizes must be accepted as awarded and are subject to the specific conditions of these Rules.
- Unless expressly stated otherwise, prizes may not be redeemed for cash, exchanged or transferred.
- Where the award or use of a prize requires a reservation, validation or the signing of a document, the winner must provide the information reasonably necessary for that purpose.
- The Organizer may replace an out-of-stock physical item with an item of comparable nature and value when reasonably necessary.

6. Specific Prize Conditions

6.1 Meal voucher for 2 people – value of \$50

The voucher entitles two (2) people to a meal at one of the 15 Résidences Soleil locations in Quebec. Advance reservation is required and remains subject to availability at the selected residence. The voucher may not be redeemed for cash or exchanged, and no unused portion entitles the holder to a cash refund. Meal vouchers are valid for one (1) year from the date of issue.

6.2 5-day short stay for 2 people – value of \$750

The short stay may not be redeemed for cash, exchanged or transferred and must be accepted as is. The certificate is valid for one (1) year from its date of issue. After that date, it becomes invalid.

The stay includes fully furnished accommodations, three (3) meals per day for the two (2) people, as well as access to the amenities, recreation and activities normally available at the selected Résidences Soleil location. Care and other à la carte services are available à la carte, but are not included in the prize.

Advance reservation is required and remains subject to availability and accommodation capacity at the selected Résidences Soleil location.

A maximum of three (3) 5-day short stays for 2 people will be awarded as part of the Promotion. Once this limit has been reached, the Organizer may replace this space on Wheels still in operation with another prize.

6.3 Rent reduction voucher – value of \$1,050

The voucher has a value of \$1,050, applicable only upon signing a new lease at one of the Résidences Soleil locations in Quebec. The amount is applied to the second (2nd) month's rent.

The voucher must be used no later than December 31, 2026; otherwise, it becomes invalid. It may not be redeemed for cash or exchanged and cannot give rise to a credit or refund for any unused portion.

6.4 Surprise gift

The winner chooses one (1) item from among three (3) items presented at the time the prize is awarded, subject to available stock. The choices may vary from one residence to another and during the Promotion.

6.5 GRAND PRIZE – One month of free base rent

The GRAND PRIZE consists of one (1) month of free base rent at one of the 15 Résidences Soleil locations in Quebec. The prize applies only to base rent and specifically excludes meals, care, services, options and other applicable fees.

To use the prize in the form of one month of free rent, the winner must sign a new lease for a term of twelve (12) months no later than December 31, 2026. The free month is applied to the second (2nd) month's rent.

The prize may not be redeemed for cash or transferred. If the winner does not wish to or is unable to sign a lease before December 31, 2026, they may choose, before that date, to convert the GRAND PRIZE into a one (1)-month short stay for one (1) person, non-transferable and not redeemable for cash. The short-stay certificate thus issued is valid for one (1) year from its date of issue and becomes invalid after that date. This short stay is subject to advance reservation, availability and the accommodation terms of the selected residence.

To prevent a benefit from being used before the expiry of the 30-day Soleil Satisfaction Guarantee period, the free month's rent is applied to the second (2nd) month. If the lease ends in accordance with the terms of this guarantee before the free month becomes applicable, the winner does not receive the value of the prize in cash, credit or otherwise.

The choice of accommodation remains subject to availability and the usual rental criteria. The selected accommodation must correspond to the future resident's actual financial capacity after this second free month. This capacity will be discussed with a housing advisor in accordance with the practices applicable to the rental file.

The same person may receive only one (1) GRAND PRIZE during the Promotion, even if they visit several participating residences. Any subsequent award to the same person will be declared invalid after validation by the Organizer and will not entitle the person to a second (2nd) GRAND PRIZE.

A maximum of one (1) GRAND PRIZE may be awarded per participating Résidences Soleil location. Once a valid GRAND PRIZE has been won at a residence, the corresponding space may be removed or replaced with another prize for the remainder of the Promotion at that residence, at management's discretion.

7. Winner Validation and Prize Awarding

Any prize may be subject to validation of the participant's eligibility and compliance with these Rules. The Organizer may, in particular, verify that a person has not already participated or already won a prize subject to a specific limit.

If an award is invalid due to ineligibility, multiple participation, a prize limit already having been reached, or an obvious error in the use of the Wheel, the Organizer may refuse to award the prize. Where possible, it may allow another spin or award an appropriate replacement prize, depending on the circumstances and in the interest of fairness.

8. Operation of the Wheel, Incidents and Integrity of the Promotion

The spin must be carried out in accordance with the instructions of the Résidences Soleil representative. In the event of a mechanical failure, an indicator coming to rest between two spaces, irregular manipulation, or any situation making the result uncertain, the spin is cancelled and repeated at the sole discretion of the residence representative.

The Organizer reserves the right to exclude any person who attempts to circumvent the Rules, participate more than once, alter the operation of the Wheel, or obtain a prize through fraud, misrepresentation or any other unfair means.

9. Publicity, Photography and Personal Information

Participation in the Promotion does not require a participant to consent to the public use of their image.

For the GRAND PRIZE winner, the Organizer will offer to take a photograph and publish it on its website and display it in the participating residence. Any identifiable use of the photograph will be made with the winner's separate consent, in accordance with the authorizations presented to them. Refusal to consent to the use of the image for advertising purposes does not, in itself, result in forfeiture of the prize.

The information collected to administer the Promotion, verify eligibility, award prizes and prevent multiple entries will be used for those purposes and processed in accordance with the Organizer's personal information protection practices.

10. Modification, Suspension or Termination of the Promotion

The Organizer may make reasonable changes to these Rules when necessary for the proper conduct of the Promotion, including due to an event beyond its control, an operational issue, depletion of stock or an error. Any change to these Rules will be clearly communicated in the participating residences concerned and on the Organizer's website.

No change will have the effect of retroactively withdrawing a validly won prize or unfairly changing the conditions applicable to an already confirmed winner.

11. Limitation of Liability

Subject to rights that cannot be waived under applicable law, the Organizer is not responsible for any delay or inability to use a prize attributable, in particular, to the availability of a residence, an event beyond its control, or the winner's failure to comply with the deadlines and conditions of these Rules.

12. Governing Law and Interpretation

The Promotion and these Rules are governed by the laws applicable in Quebec. In the event of any discrepancy between an abbreviated promotional communication and these Rules, these Rules prevail, subject to applicable law.

The Organizer's decisions concerning the day-to-day administration of the Promotion are made in good faith and in accordance with these Rules.

13. Availability of the Rules

The complete Rules are available at the participating Résidences Soleil locations during the Promotion Period and on the Organizer's website, in accordance with the selected publication methods.